



Goodhue County Technology Committee

**VIRTUAL
GOVERNMENT CENTER, RED WING**

**OCTOBER 28, 2021
9:30 A.M.**

1. Virtual Meeting Notice

Due to concerns surrounding the spread of COVID-19, it has been determined that in-person meetings or meetings conducted under Minn. Stat. 13D.02 are not practical or prudent. Therefore, meetings that are governed by Open Meeting Law will temporarily be conducted by telephone or other electronic means pursuant to Minn. Stat. 13D.021. The Goodhue County Technology Committee will be conducting a meeting pursuant to this section on October 28, 2021, at 9:30a.m. The Technology Committee members and presenters attending will appear by telephone or other electronic means. The public may monitor the meeting from a remote site by logging into [THE VIRTUAL MEETING SITE](#) or by calling 866-899-4679 and using Access Code 577-104-621.

2. Broadband Update

3. IT Personnel Update

4. Capital Budget - 2021 IT Carryover

5. Upcoming Changes

1. New County Domain Name
2. Migration to Microsoft Cloud

6. IT Service Management Demonstration

- o IT Help Desk
- o Service Requests
- o Change Management
- o Project Management & Preventive Maintenance

7. 2021/2022 IT Projects

Documents:

[10.28.2021.TECHNOLOGY_PROJECTS_2021AND2022.PDF](#)

8. Q & A

9. Next Meeting Date & Time



John M. Smith

IT Director

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To: Goodhue County Technology Committee
From: John M. Smith, IT Director
Date: October 28, 2021
Subject: Technology Related Projects – 2021 and 2022

Completed:

1. Replace IT Help Desk System
2. Assist with Remodel of GCSO/RWPD Patrol Office Space
3. CARES Act Funding – Mobile Radio Terminals for GCSO Dispatch
4. CARES Act Funding – Technology Upgrades for County Board
5. Mobile Text/SMS Capture and Archive
6. New In-Car Video System for Sheriff's Office
7. Extend monitoring of ADC video security system
8. Network Firewall Upgrades
9. Migration to new Veteran Services application

In Progress:

1. Relocation and Remodel of County Board Room
2. Develop Policies for Website ADA Compliance
3. Migrate to Microsoft Office/365
4. Update Support Agreements with County Police Departments
5. Major Upgrade of Property Tax System for Auditor/Treasurer Office
6. Backup PSAP and Mobile PSAP for GCSO Dispatch – ARPA Funding
7. Broadband Grant Program – ARPA Funding

Carryover to 2022:

1. Upgrade/Replace Disk-To-Disk backup systems and/or Implement Cloud Based Backups
2. Implement Mobile Device Management System
3. Network Switch Upgrades
4. Complete Physical Inventory of all County Hardware and Software

Planned for 2022:

1. Upgrade Radio Fiber Network for GCSO Dispatch

2. Upgrade Pine Island and Wanamingo GCSO Offices
3. Assist Public Works with Lake Byllesby Park Pavilion Security
4. Assist HHS with migration of Document Management System

On Hold:

1. Move district court to separate VOIP phone system
2. Increased CyberSecurity Efforts – Potential ARPA Funding
3. Assist Land Use Management with Cloud Based GIS Infrastructure